

P.O. Box 460 (81502)
2190 H ¼ Road
Grand Junction, CO 81505



Office: (970)242-7491
Fax: (970) 242-9189
www.utewater.org

Dear Ute Water Fill Station Customer:

This letter is to inform you of changes in the billing of Ute Water fill station accounts that will take effect beginning in 2018. These changes will enable customers to pay balances electronically using online bill pay or credit card options and enable customers to review balance information online if they choose.

Fill station customers will continue to be billed for usage from the first day through the last day of each calendar month. Customer accounts will be assigned an account number which will be located on the new billing format which will include a payment remittance stub. This account number will be necessary to utilize electronic payment options through our third-party provider Xpress Bill Pay.

Beginning in January 2018, customers can make payments by phone (1-866-768-1732) or online (www.utewater.org) 24 hours a day. Customers will be able to access balance and other account information through the Xpress Bill Pay online option accessed through Ute Water's website. Payment methods accepted include: E-check, Master Card, Visa, Discover and American Express. Additional convenience fee charges do apply. **If your account has been disconnected or you are a prepayment customer and you utilize the online/phone payment option, you will need to notify our office during normal business hours once the payment has been made.**

The changes in billing also allow for fill station customers to utilize automatic withdrawal and paperless billing. Please contact our office for additional information on these options. Customers will continue to be able to make payments in person or by mail.

One change from the prior handling of accounts will be that usage, regardless of amount, will be billed out monthly. As a reminder, account balances 45 days past the due date will be assessed a \$5.00 late fee each month. Customer accounts 3 months past due will be disconnected and a \$50 reconnect fee will be assessed. All fees and prior balances must be paid prior to having fill station service reinstated. When an account becomes delinquent, customers will now receive a letter indicating disconnection of services if the balance remains unpaid. A courtesy automated phone call will also be made prior to disconnection of services (if we have a valid phone number).

If there is a problem with the fill stations between the hours of 4:30 PM to 8:00 AM weekdays or on weekends or holidays, please call our main office at [970-242-7491](tel:970-242-7491). Our answering service will contact our On-call person to help with the problem. If you have had your service turned off at the fill stations, the On-call person cannot help you. You will need to call 970-256-2880 during normal business hours between 8:00 AM & 4:30 PM weekdays.

Please contact us if you have any questions or concerns.

Ute Water Conservancy District
Office Phone – (970) 242-7491
Distribution Customer Service Representative (Linda) – (970) 256-2880



CITY OF GRAND JUNCTION FILL STATION

LOCATIONS:

Amy – 244-1574

Bruce – 244-1578

BULK WATER FILL STATION LOCATIONS– Rate \$6.60/1000 Gallons

1. CITY SHOPS – 2549 RIVER RD
2. EAST SIDE OF SHERWOOD PARK
3. FRONT OF ORCHARD MESA MIDDLE SCHOOL
4. 9TH ST & WINTERS AVE – ON NORTH SIDE OF WINTER’S APX 200’ WEST OF 9TH ST.
5. N 27TH ST & OURAY AVE
6. 28 ¾ RD & MESA ST – ACROSS FROM NISLEY ELEMENTARY SCHOOL
7. 30 RD & I-70 B – OFF OF FRONTAGE RD ON S/SD OF I-70 B
8. DIVIDE ROAD



UTE WATER CONSERVANCY DISTRICT

Linda Schroder – 970-256-2880 – Direct Line call between 8:00 – 4:30
970-242-7491 – Main Office Number call after 4:30pm

BULK WATER FILL STATION LOCATIONS- Rate: \$5.50/1000 gallons

1. PERSIGO TREATMENT PLANT – 2145 RIVER RD – W/SD OF PROPERTY ON S/SD OF RIVER RD.
2. *****FRUITA CO-OP – 1663 K RD – BEHIND THE CO-OP ON S/SD OF K RD.*****
3. 13 RD FILL STATION – 1341 13 RD AT THE LOMA FIRE STATION.
4. S. CAMP RD AND RIM ROCK RD - ON THE NORTH SIDE OF THE RD.
5. *****10 RD FILL STATION – INTERSECTION OF 10 RD & HWY 6 & 50.*****
6. 20 RD FILL STATION – 1275 20 RD
7. *****HORIZON DR. – INTERSECTION OF PRINTERS WAY & HILARIA WAY.*****
8. 35 3/10 RD – 777 35 3/10 RD.
9. *****B ½ RD & 32 ½ RD – 3253 B ½ RD- ORCHARD MESA FIRE STATION *****
10. 727 24 ½ RD UNIT #B– EAST SIDE OF CANYON VIEW PARK

THIS INFORMATION WILL BE UPDATED AS FILL STATIONS ARE ADDED.

***** UPGRADED FILL STATIONS*****